

**SERVICE RULES - SCHEDULE SRVC-1**

**Assurance of Accurate and Timely Billing**

Meter Testing

The Company shall maintain and test its metering equipment in accordance with accepted standard practices as specified in Wis. Admin. Code Ch. PSC 134.

Meter Reading

For routine gas service, reading of all meters shall occur on the last day of each month, or the first day of the following month.

The Company will read the meter for a departing customer on the date given by the customer as the date of service termination. If the customer has failed to notify the Company prior to terminating service, and the service termination date is not a month-end date, then the Company will pro-rate the final bill using the month-end reading and the number of days of service in that month, including the termination date.

Bills for service will be rendered within 5 days from the reading of the meter except as may be otherwise specifically authorized by the commission. See Wis. Admin. Code PSC 134.12.

Billing Dead Meters and Meters showing Under-Registration

See Wis. Admin. Code PSC 134.14.

Refunds for Fast Meters

See Wis. Admin. Code 134.14.